

Day Two: Tuesday 28 November 2017 **29th Australasian and Pacific Ombudsman Region Conference**

Connections in our Australasian-Pacific Region

140 William Street, Perth

8:45	Arrival and registration
9:30	Welcome to Country Dr Richard Walley OAM
9:45	Opening of the 29th Australasian and Pacific Ombudsman Region Conference Her Excellency the Honourable Kerry Sanderson AC, Governor of Western Australia
9:55	Opening Address Chair: Mr Richard Connock, Ombudsman, Tasmania Address by the President of the Australasian and Pacific Ombudsman Region of the International Ombudsman Institute Ms Connie Lau JP, Ombudsman, Hong Kong
10:05	Address by the 2nd Vice-President of the International Ombudsman Institute Mr Chris Field, Ombudsman, Western Australia
10:30	Morning tea
11:00	Engagement with First Peoples Judge Peter Boshier, Chief Ombudsman, New Zealand and Director, International Ombudsman Institute
11:30	Panel Discussion Panel Chair: Judge Peter Boshier, Chief Ombudsman, New Zealand and Director, International Ombudsman Institute Ms Dorinda Cox, Managing Director, Inspire Change Consulting Group Ms Alison Gibson, Principal Aboriginal Liaison Officer, Ombudsman Western Australia Mr Danny Lester, Deputy Ombudsman (Aboriginal Programs), Ombudsman New South Wales Mr Tearoa John Tini (BEM), Ombudsman, Cook Islands
12:30	Lunch
13:30	The unique challenges for offices of the Ombudsman in the Australasian and Pacific Ombudsman Region Mr Michael Manthorpe PSM, Commonwealth Ombudsman
14:00	Panel Discussion Panel Chair: Mr Wayne Lines, Ombudsman, South Australia Madam Dr Po-ya Chang, President, Control Yuan Dr Tzong-ho Bau, Member Control Yuan and Chairperson of the Control Yuan's International Affairs Committee Ms Deborah Glass OBE, Ombudsman, Victoria Mr 'Aisea Havea Taumoepeau, SC, Ombudsman, Tonga
15:00	Afternoon tea and APOR family photograph
15:30	Closing Address: The evolving role of the Ombudsman Ms Judi Jones, Chair, Australian and New Zealand Ombudsman Association and Telecommunications Industry Ombudsman
16:00	Close
18:30	Conference Dinner
to	Venue: Lalla Rookh Bar and Eating House, 77 St Georges Terrace, Perth
22:00	