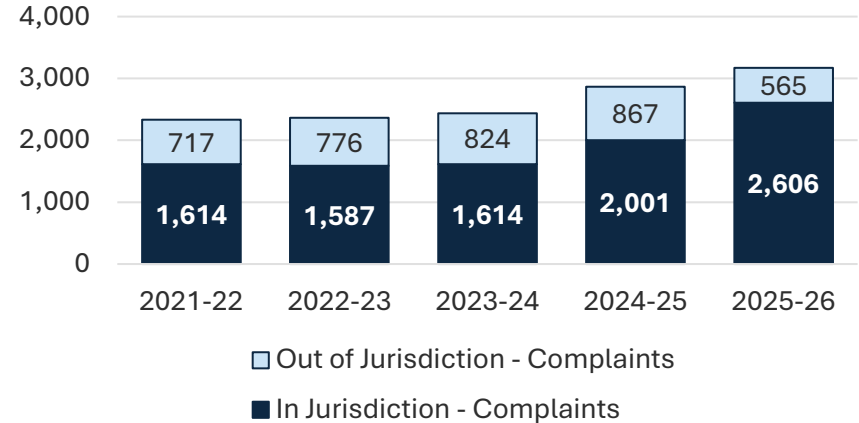
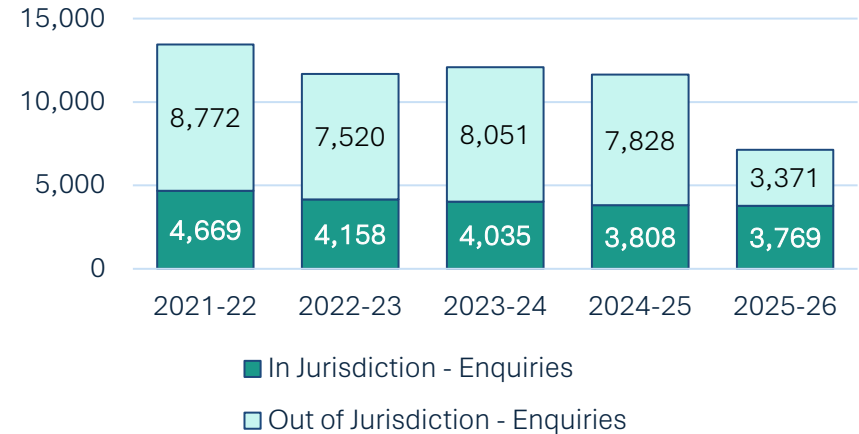


Appendix 1 – Complaints by government service

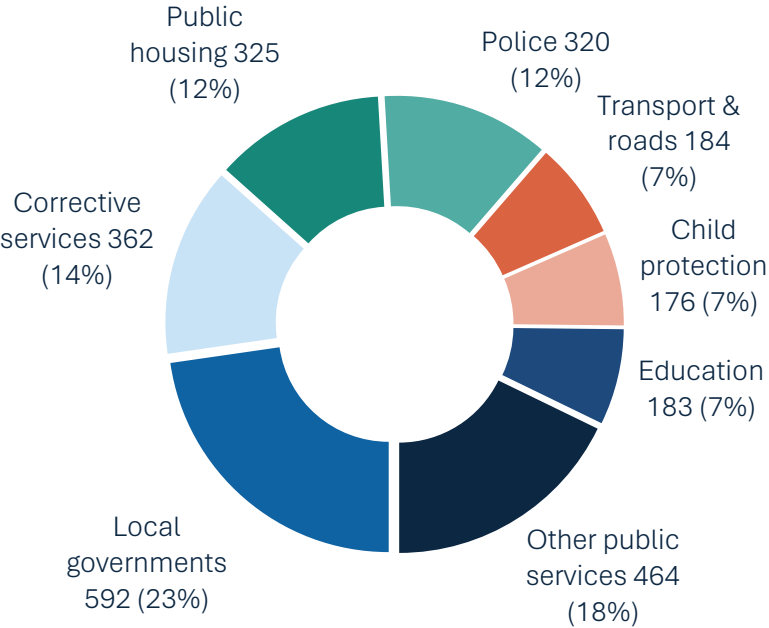
Complaints received in the last 5 years



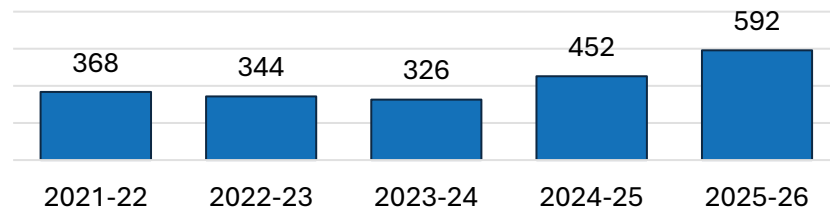
Enquiries received in the last 5 years



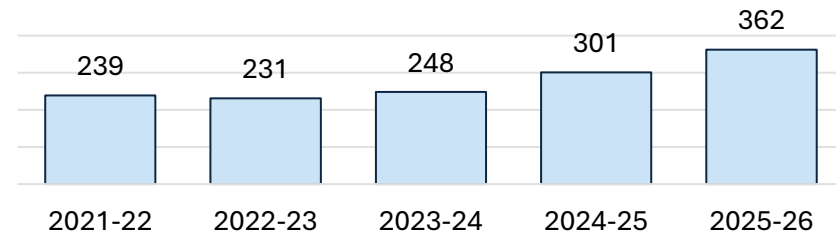
Complaints received in 2025-26 by government service, number and percentage of in-jurisdiction complaints



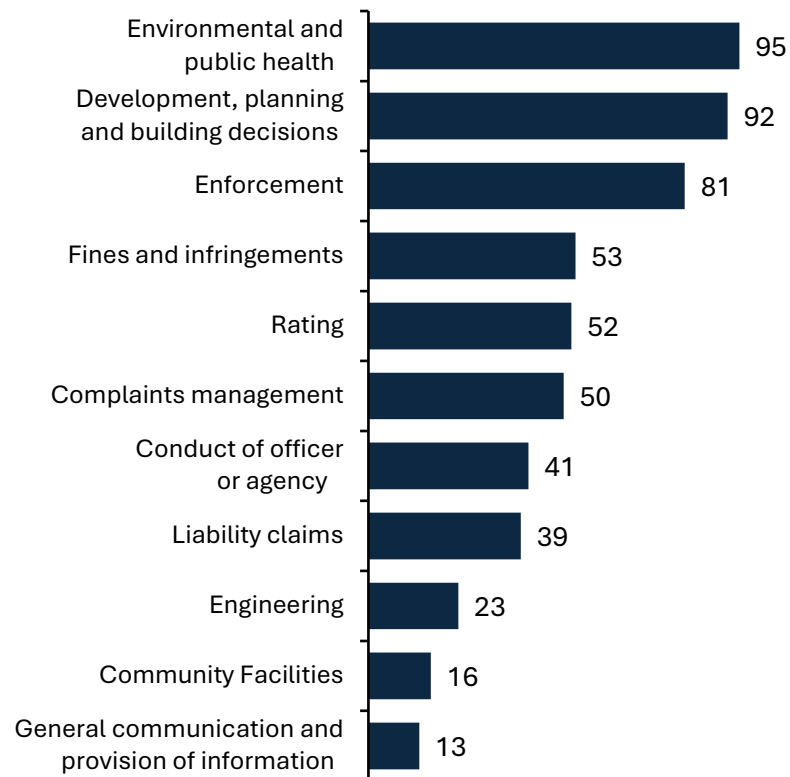
Local government complaints received



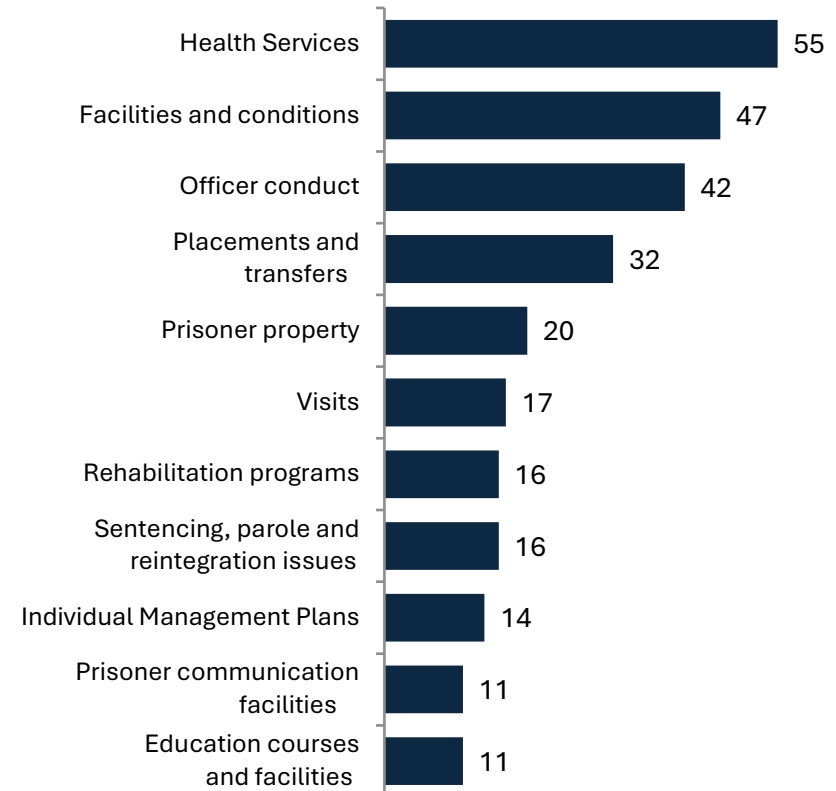
Corrective Services complaints received



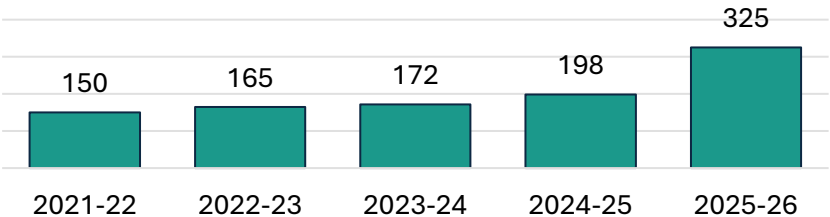
Main local government issues 2025-26



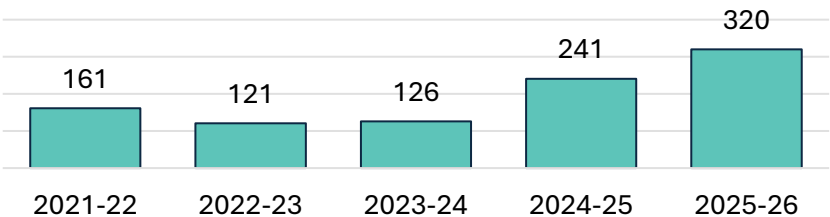
Main Corrective Services Issues 2025-26



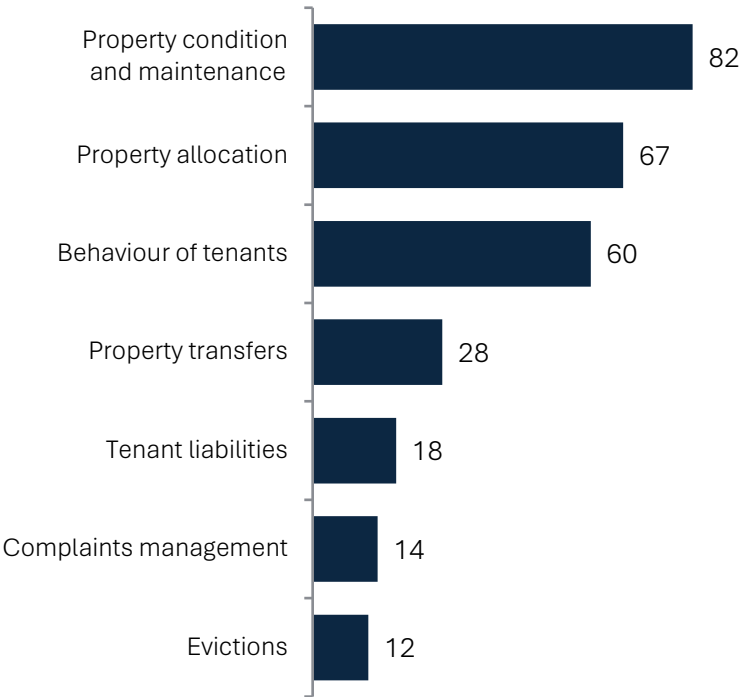
Public Housing complaints received



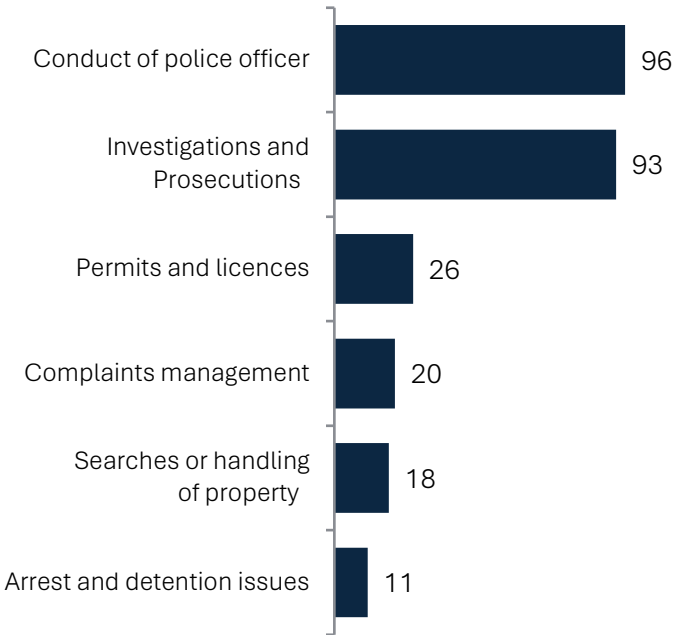
Police complaints received



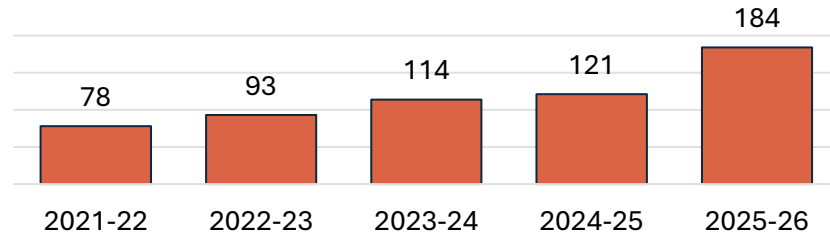
Main Public Housing Issues 2025-26



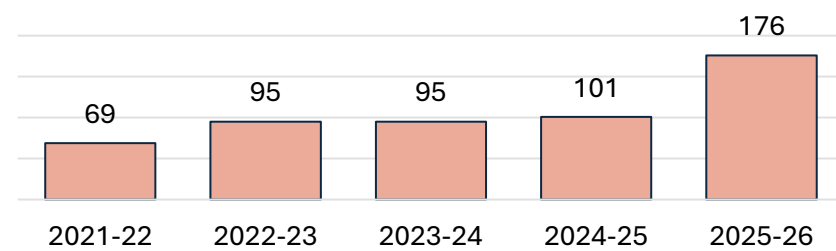
Main Police Issues 2025-26



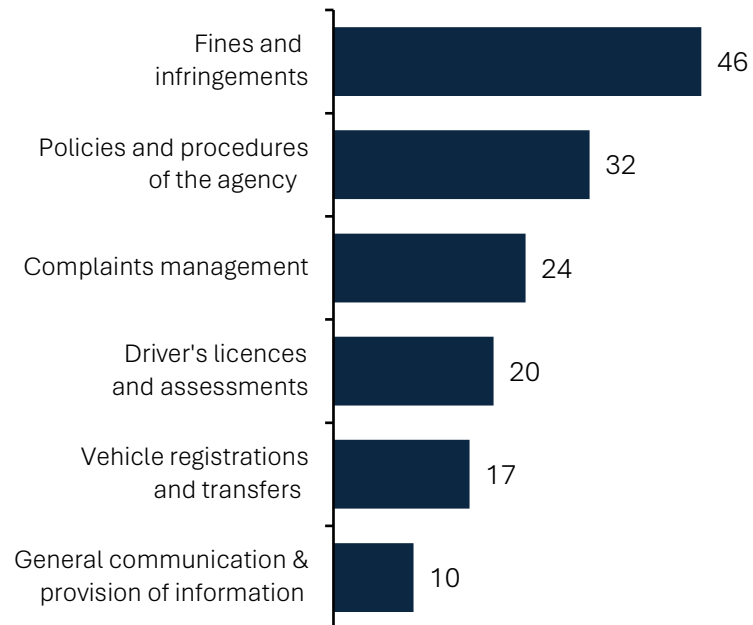
Transport and Roads complaints received



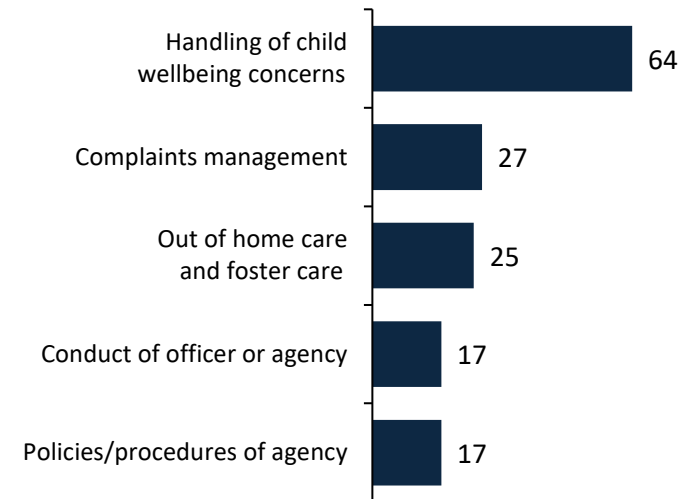
Child Protection complaints received



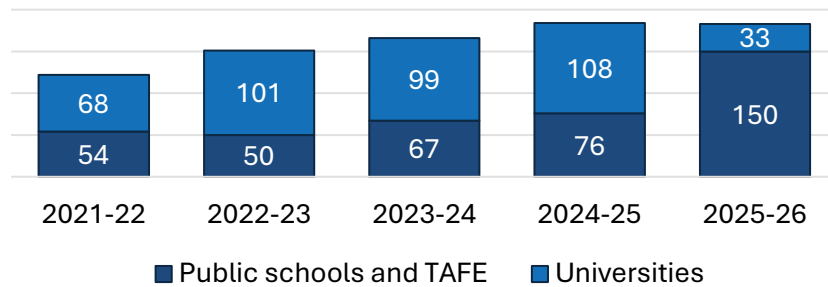
Main Transport & Roads Issues 2025-26



Main Child Protection Issues 2025-26

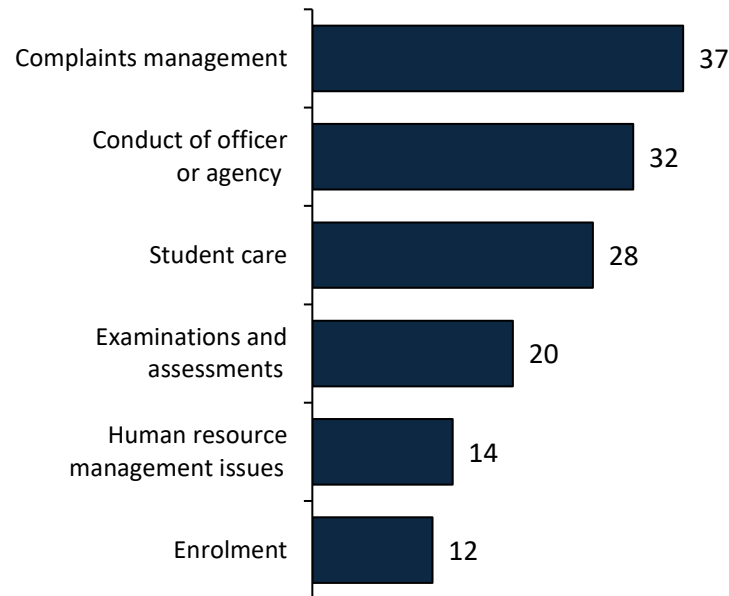


Education complaints received

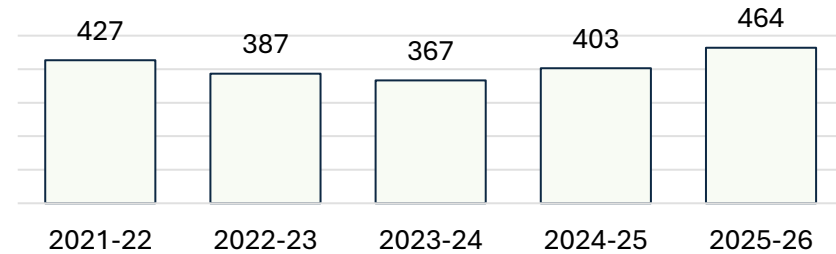


Note that in February 2025, the National Student Ombudsman commenced taking complaints about tertiary education providers.

Main Education Issues 2025-26



Other public services complaints received



Main Other Public Service Issues 2025-26

